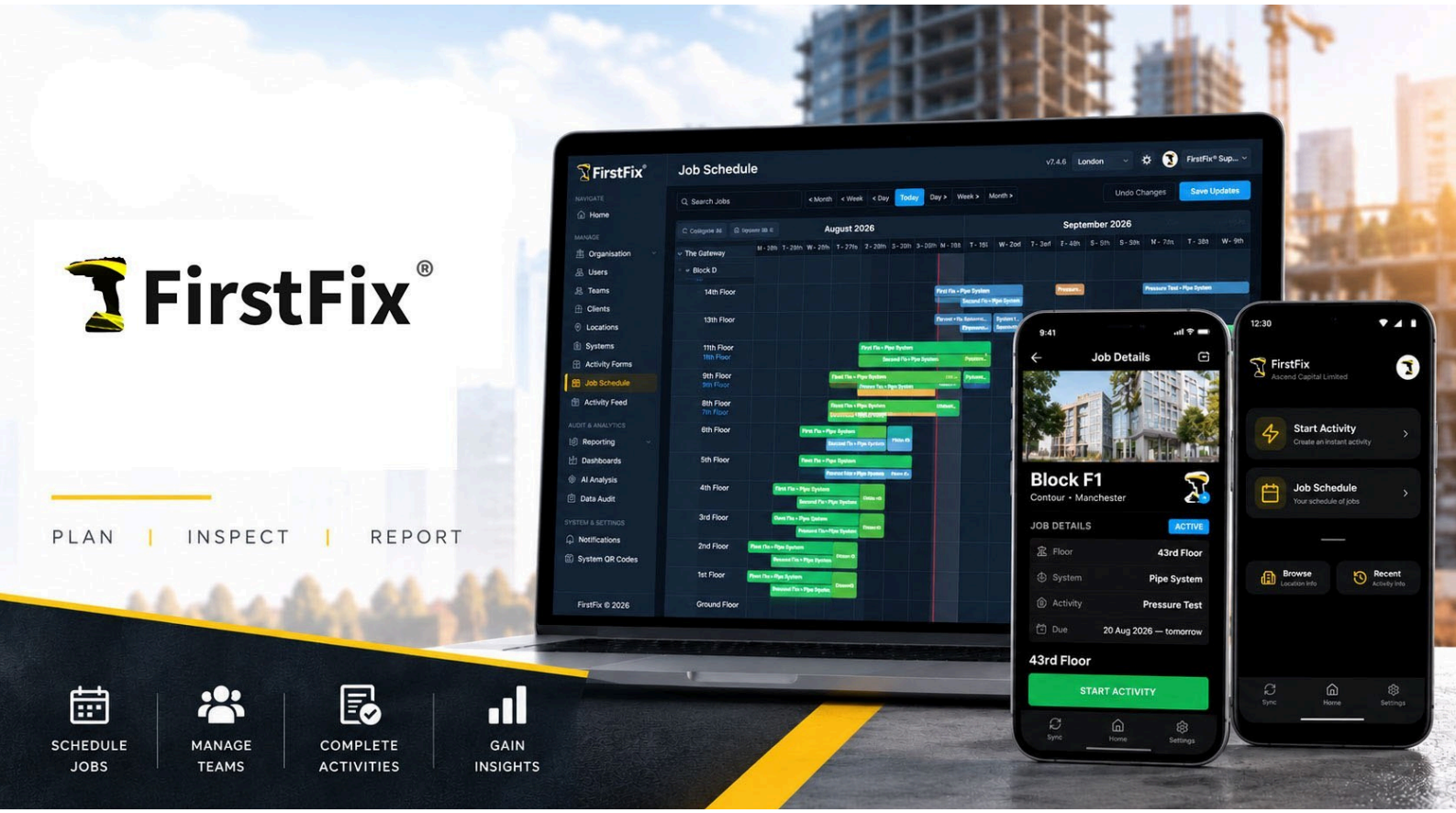
FirstFix®

Plan. Inspect. Report.



The evidence you need, when you need it most.

FirstFix® turns site work into signed, traceable evidence: planned in the office, captured on site, reported the same day. Complete evidence reaches the client while the job is still fresh, so the invoice doesn't wait.

No learning curve

Built around what the engineer already does: find the floor, record the work, sign it off.

Less admin. Get paid faster.

No re-typing, no chasing photos on WhatsApp, no rebuilding reports at month end.

Complete evidence

Every photo, reading and signature held against the right building, floor, system and job type.

FirstFix® is a registered trademark of Ascend Capital Ltd · Company No. 14807535
5th Floor, 167–169 Great Portland Street, London W1W 5PF · firstfix.app

01 THE PROBLEM

The work gets done. Where's the proof?

Scattered evidence delays reporting, creates disputes and holds up payment.

01

Where is the evidence?

Photos on WhatsApp, a piece of paper in the van, a spreadsheet nobody trusts. When the client asks, nobody can put it together.

> **With FirstFix®** it's captured in the app, against the building, floor, system and job type, not left on a camera roll.

02

The report is rebuilt every month.

Hours of reassembly. Re-typing from paper. Chasing photographs that were taken but never sent anywhere.

> **With FirstFix®** the report builds itself as the work is recorded. Nothing to reassemble.

03

The invoice waits for one missing page.

You're paid on evidence, not effort. Thirty-nine of forty documents isn't a payment. It's a dispute.

> **With FirstFix®** you can see what's outstanding on every floor before the client does.

04

Six months later, nobody can prove it.

The ceiling is closed. The engineer has moved on. The only thing between you and a dispute is a file nobody kept.

> **With FirstFix®** every record is timestamped, located, signed and kept.

Every one of these costs money. None of them is fixed by another spreadsheet.

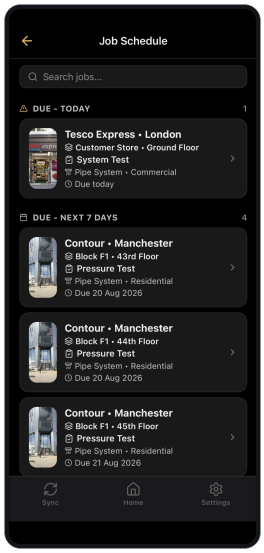
02 HOW IT WORKS

Plan. Inspect. Report.

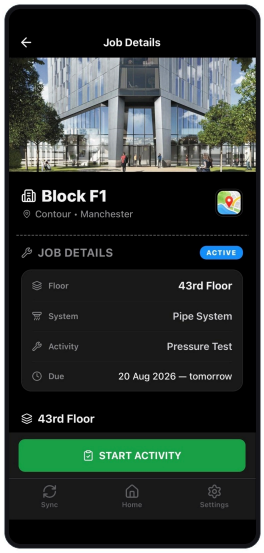
One connected workflow, from the office to the site and back.

MOBILE iOS and Android

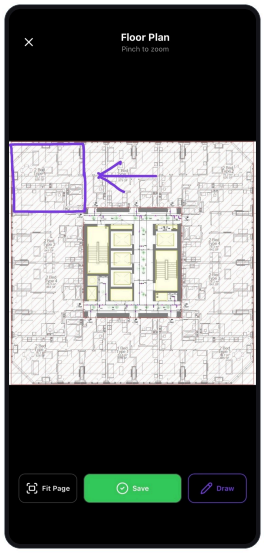
PORTAL Windows and Mac, in any modern browser



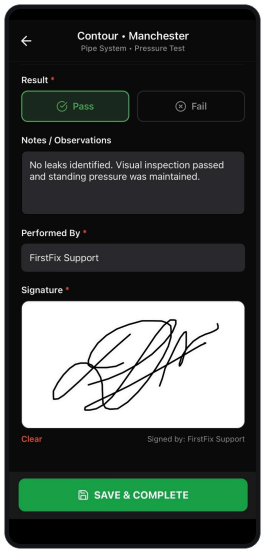
Job Schedule



Job Details



Activity Location



Inspection Sign-Off

01 PLAN

Know what needs doing, and where

The engineer's jobs are waiting for them in the app, by building, floor, system and job type, with the history on site. No group chat, no ringing the office.

02 INSPECT

Capture it on site, once

Photos, video, marked-up drawings, readings, the inspection result and a signature, recorded against the right job, system and floor, with no signal needed.

03 REPORT

Send it out the same day

A structured, timestamped, signed record, ready for the client. The office reviews it rather than rebuilding it.

03 ON SITE

Everything the engineer needs on site.

Engineers capture evidence directly in the FirstFix® mobile app, on either their iPhone or Android device: photos, readings, marked-up drawings and signatures, all against the correct building, floor, system and job. Everything reaches the portal as soon as there's signal, stored securely, ready for when you need it.

No specialist hardware

Runs on standard iOS and Android phones. Nothing to buy, nothing to carry.

Works offline

Basements, risers, lift cores. It records everything and syncs when it finds signal.

The next job is on the phone

Building, floor, system and job type. The engineer never has to ring the office to find out where they're going.

Located and timestamped

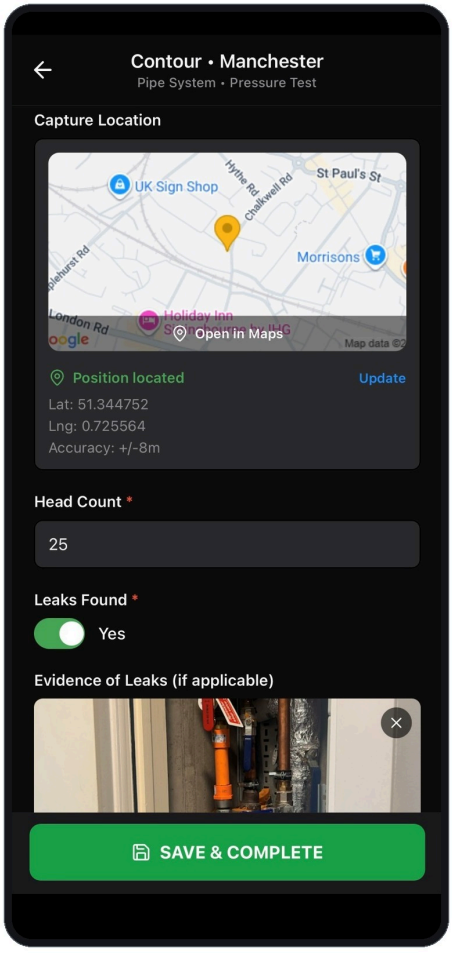
Each job carries its GPS position and time, so where and when is never in question.

Nothing gets re-typed

What the engineer records is what the office receives. No double entry, no lost sheets.

Your forms, your standards

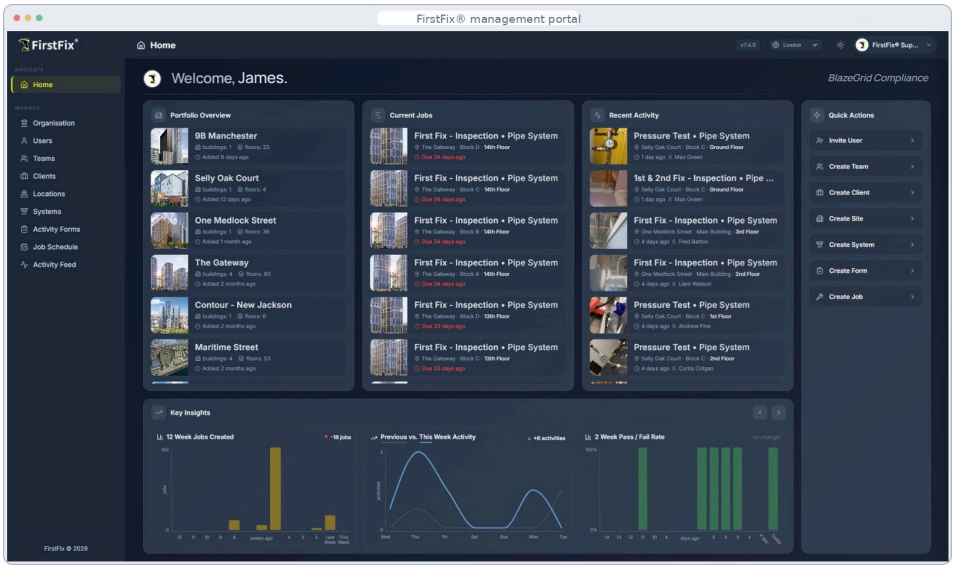
Every job has its own fully customisable form, from first fix to pressure test and plot clearance certificate. It's all covered.



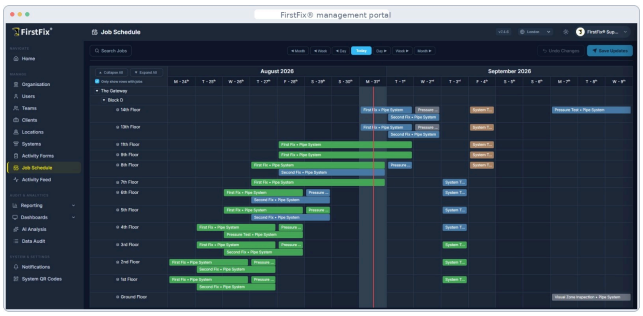
04 IN THE OFFICE

Everything the office *used* to chase.

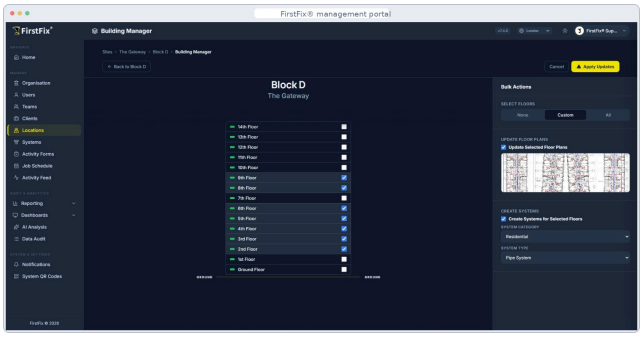
Manage your projects, track job progress and produce evidence reports, all from within the FirstFix® management portal, accessible from any modern web browser and updated in real time.



Dashboards: get an overview of your entire operation, in real time. Planned jobs, recent activity, key metrics and more.



Project Management: track every job, for every building, on every floor, on a single timeline.



Building Manager: generate hundreds of floors with systems and drawings in seconds.

Set up in an afternoon

We help you set up your buildings, floors and systems.

See the gaps early

Every floor shows its status before the job closes.

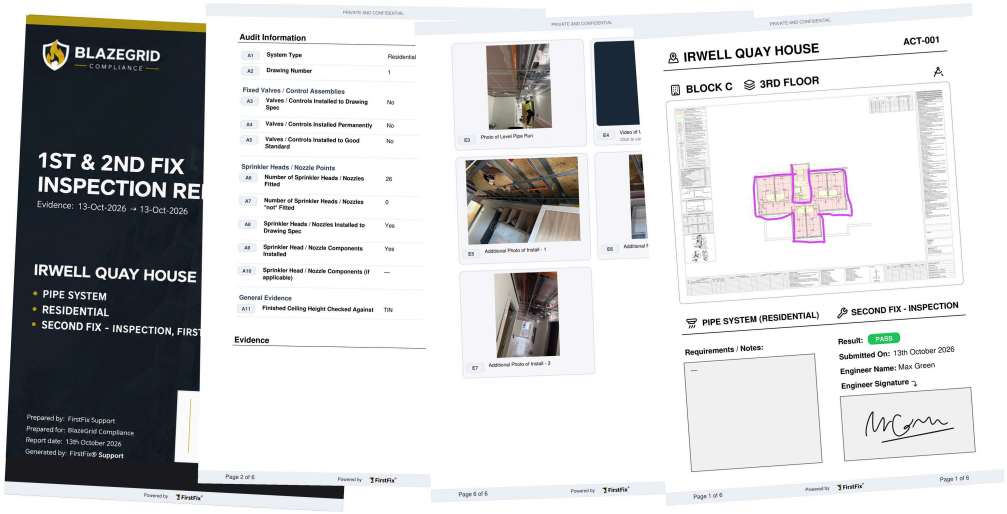
Reschedule in seconds

Drag a job, save, and the engineer's phone updates.

05 EVIDENCE REPORTING

Every inspection. Signed by a *human*.

Every activity captured against a job on site is recorded the moment it happens. FirstFix® compiles every matching inspection record into a single evidence report based on the filters you choose, all at the click of a button. Customise the reports to include your customer logos, specific floor requirements and more.



A completed report: branded with your logo, timestamped, annotated and signed.

In every record

- Site, floor, system and job type
- Photos and videos
- Marked-up drawings
- Inspection result
- Engineer's signature
- Time and GPS location

FirstFix® handles the detail

Names, captions, ordering, layout, structure, spacing… the part nobody wants to spend hours on to get it right.

Audited Accountability

From the engineer doing the inspection on site to the person generating the report, everything is digitally audited.

It holds up later

If the work is challenged in six months' time, the evidence will speak for itself.

06 THE GOLDEN THREAD

When the regulator asks for the evidence, you have it.

For higher-risk buildings, the Building Safety Act 2022 requires key safety information to be held digitally and kept accurate, up to date and available to the people who need it. FirstFix® helps you create, structure and hand over the evidence that forms part of that golden thread.

What is the golden thread? buildingsafety.campaign.gov.uk
FirstFix® does not certify compliance. It helps you create and keep the evidence.

PLAN	INSPECT	REPORT
Plan your jobs	**Record evidence**	**Prove it with reports**

07 WHO IT'S FOR

One platform, for everyone.

Main contractors
Evidence from every subcontractor, in one format, before the job closes.

Subcontractors
Hand over complete evidence and get paid on time.

Nominated subcontractors
A clear record of the scope you were given and the work you completed.

Installers and engineers
Perform inspections and capture evidence, even offline. View and search past jobs on site.

Facilities and building managers
A live view of what has been done, and what hasn't.

Compliance and H&S leads
One place to review the evidence ahead of an audit.

08 NEXT STEPS

Take control of your evidence. Book a call today.

If you're interested in further exploring the solutions that FirstFix® has to offer, let's schedule a call to better understand your specific needs.

Book a Call →

contact@firstfix.app
www.firstfix.app/contact
WhatsApp +44 7534 625799

1

Ten-minute look

We walk through FirstFix® on a building you're working on now.

2

Set up in an afternoon

We load your sites, floors, plans and systems with you.

3

Working the same day

Engineers download the app and start capturing on their next job.

Capture is free and unlimited.

Only pay for the evidence you need. Flexible plans suited to your business.

FirstFix® is a registered trademark of Ascend Capital Ltd · Company No. 14807535
5th Floor, 167–169 Great Portland Street, London W1W 5PF · firstfix.app